

# Software Reliability and Safety

## CSE 8317 — Fall 2008

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### **SRE.1: SRE Basics**

- SRE Overview and Approaches
  - see Slides for SQE Chapter 22.
- SRE Activities and Context
- Analyses beyond reliability modeling
- General problems/issues

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## SRE Activities

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- Main reference: Lyu/HSRE Ch.6
  
- Analysis/modeling activities:
  - ▷ Predicting (prescriptive) reliability:
    - product/process characteristics
    - Musa's work at AT&T
  - ▷ Estimating (descriptive) reliability:
    - s/w reliability growth models (SRGMs)
    - other models and applications
  - ▷ SRE practice: focus on latter
  
- Modeling sub-activities:
  - ▷ Observing/measuring
  - ▷ Choosing models for goal/data
  - ▷ Evaluating modeling result
  - ▷ Applying results in process/decisions
  - ▷ Followup and improvement

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## SRE Activities

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- In-process activities:
  - ▷ OP construction:
    - start:requirement — end:testing
  - ▷ Prepare/execute OP-guided testing
  - ▷ Process management & improvement
    - manage by reliability goals
  - ▷ Techniques for above: in 7314
  - ▷ Design for reliability:
    - similar to design for safety (later)
  
- In-field activities:
  - ▷ Measurement and data gathering
  - ▷ Availability management

$$\text{Availability} = \frac{MTTF}{MTTF + MTTR}$$

increase MTTF and decrease MTTR

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## Link to Software Process & QA

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- Direct link to testing
  - ▷ Testing techniques affect reliability
  - ▷ Testing measurements in SRE modeling
    - sampling: Nelson model and other IDRMs
    - reliability growth over time: SRGMs
    - fault seeding (& models), etc.
  
- Other in-process measurement/analysis
  - ▷ Requirements/specs to OP/UBST
  - ▷ Design and code measurement to defect analysis and predictive modeling
  - ▷ Data from other QA activities
  - ▷ Early remedial/preventive actions

## SRE and System Reliability

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- Hardware reliability
  - ▷ Different characteristics
  - ▷ Different models (reliability decay)
  - ▷ Extensive existing work
  
- Systems engineering
  - ▷ System composition/trade-offs
  - ▷ Maximize *system* reliability
  
- Lyu-book: Chapter 2 (s/w vs sys.)

## SRE Issues: What and How

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- Usage and effectiveness
  - ▷ Good assessment vehicle
  - ▷ Prediction varies w/ OP quality
  - ▷ Limited control capability
  - ▷ Dependency on data/environment
  
- Models and development
  - ▷ SRGMs: overall picture
  - ▷ Combinatorial: snapshots, focus
  - ▷ Integrated: promising
  - ▷ Data/tools/experience
  - ▷ Integration with other initiatives

## SRE Issues: Where and When

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- Products and environments
  - ▷ Medium reliable software: SRE
  - ▷ Safety critical: safety eng.
  - ▷ Mass market: focus on usability
  - ▷ Spectrum: (-ilities)...(SRE)...(safety)
  - ▷ Tailoring/adaptation/adoption
  
- When it is useful
  - ▷ OP-based random testing
  - ▷ Late in development cycle
  - ▷ Too late? What to do?
  - ▷ Learn from hardware RE.

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## SRE Issues: Improvement

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- Improvement potential
  - ▷ Risk identification
  - ▷ Remedial actions
  - ▷ Prevention: design for reliability
  - ▷ Learn from experience
  
- More data and analyses
  - ▷ Defect: Classification/distribution
  - ▷ Internal measurement
  - ▷ Linkage: predictive analysis/modeling
  - ▷ Analysis techniques
    - statistical: regression, NN, TBM etc.
    - analytical: trace, causing, FT etc.
  - ▷ Linkage to subsequent topics